

## Care & Maintenance

Hush is suitable for INTERIOR USE ONLY. Hush are designed to be hung immediately after assembly, or warping of the acoustic panels can occur. Hush should only be stored if flatpacked, in a cool dry place.

Assembled Hush should be HANDLED ONLY BY STEEL SUSPENSION CABLES and not by acoustic panels or power cord.

### TOP ALUMINIUM PANEL

The anodised aluminium panel should only need dusting or light vacuuming to prevent dust build up. To remove smudges, a soft, dry cloth can be used to gently

clean the surface. For stubborn or oily marks a gentle, citrus-based cleaner can be used if care is taken to avoid contact with the felt panels and electrical components.

### ACOUSTIC FELT PANELS

The felt panels are manufactured of 100% lightweight polyester. Light vacuuming on a regular basis will prevent dust build up and most marks can be cleaned with a mild detergent solution followed by rinsing and blotting. Stains should be dealt with according to the chart below.

Before carrying out a proposed cleaning method, apply to a concealed section to ensure it will not affect the product. Avoid severe abrasion. Spot clean only. Vacuum to restore pile, but do not use a stiff brush.

NB: We do not recommend using solvent-based solutions on Hush.

#### STAIN TREATMENT GUIDE

Blood	.....A C
Burn/Scorch Mark	.....K
Chewing Gum	.....C D I
Chocolate	.....C D
Cooking Oils	.....B C D
Crayon/Colour Markers	.....B C D
Drinks (soda, juice, etc)	.....A C
Dust/Dirt	.....Vacuum, then J or C
Excrement	.....B C
Grass	.....C
Grease	.....B C D
Ink (ballpoint)	.....D E
Ink (fountain)	.....A C
Lipstick	.....B C D E
Mildew	.....C
Milk	.....A E
Mud	.....B C
Nail Polish	.....A G
Oil	.....B C D
Paint (water based)	.....A C F
Paint (oil based)	.....A C D H
Sauces	.....B C D
Shoe Polish	.....B C D
Urine	.....A C
Vomit	.....A C D
Wine	.....A Add Salt C

#### KEY

- A Mop up excess as soon as possible with a sponge or cloth.
- B Remove surplus with a knife edge or appropriate instrument.
- C Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.
- D Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.
- E Sponge with methylated spirits and blot dry.
- F Lubricate the stain with glycerine or petroleum jelly.
- G Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.
- H Sponge with turpentine (or substitute).
- I Freeze with ice cubes and scrape away while cold.
- J Clean with regular extractive carpet cleaner (if possible).
- K Use circular cutter and remove damaged portion. Re-glue new piece into place.

**IQ Commercial recommends that you contact professional cleaning experts should you require further assistance with the cleaning Hush's acoustic panels.**

---

## Warranty

---

The following warranties apply to Hush manufactured in New Zealand by IQ Commercial:

- A TEN-YEAR WARRANTY applies to the polyester panels
- A THREE YEAR WARRANTY applies to electrical components including the LED Driver (if applicable).

### OUR RESPONSE TO A WARRANTY CLAIM

At any time within the relevant warranty period specified above, IQ Commercial will repair, or at its option replace such defective part/s that the company determines to be defective due to sub-standard materials or workmanship.

### WARRANTIES SUBJECT TO THE FOLLOWING CONDITIONS

- This warranty does not cover fading, soiling, wrinkling or creasing, improper cleaning or defects arising from the purchaser's negligence, misuse, alteration, imprudent cleaning, accidents, natural characteristics of the material used or the application of fabric protection treatments.
- Claims under this warranty must be made in the first instance through the agent from whom the article in question was originally purchased.
- No employee or agent of IQ Commercial shall have the authority to add, alter or vary any of the provisions of this warranty.
- IQ Commercial's liability in respect of furniture or lighting products is limited to the remedies set out in this guarantee.
- This warranty is in addition to, and does not limit, the rights of the purchaser under the Consumer Guarantees Act 1993. Nothing in this warranty is intended to have the effect of contracting out of the provisions of the Consumer Guarantees Act 1993 except to the extent permitted by that Act and this warranty is to be modified to the extent necessary to give effect to that intention.